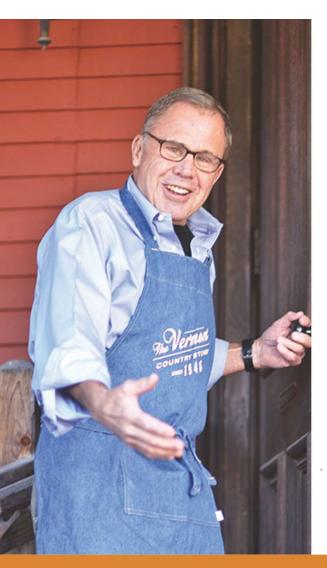
# Identifying Your Heart & Soul

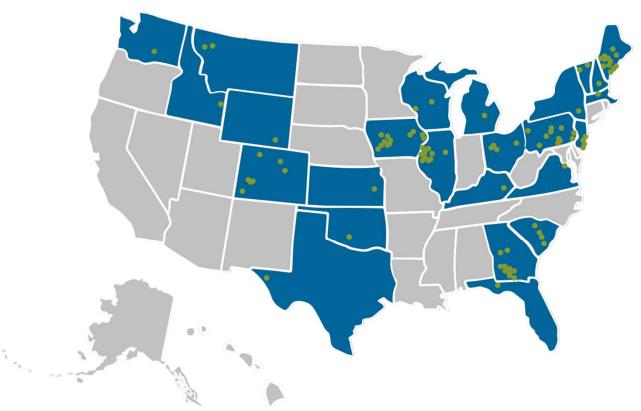
Fun and Inclusive Tools for Engaging Residents

## Community Heart Soul





# What is Community Heart & Soul?





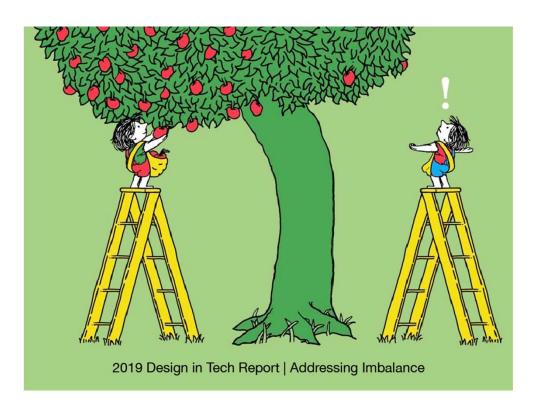


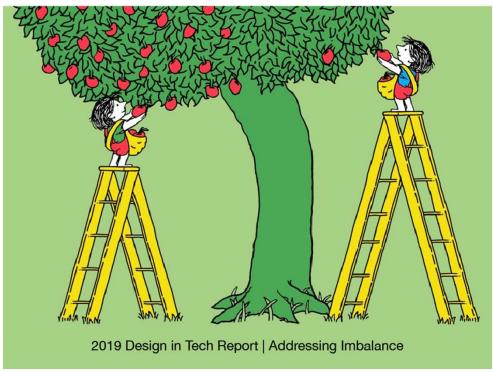
## Learning Objectives

- Develop outreach strategies for public participation
  - Be more equitable and reach 'unheard voices.'
- Understand how to lead a story circle
  - Gather what people love about your town in a fun way
- Extract qualitative data from stories
  - Identify community character, uniqueness and assets

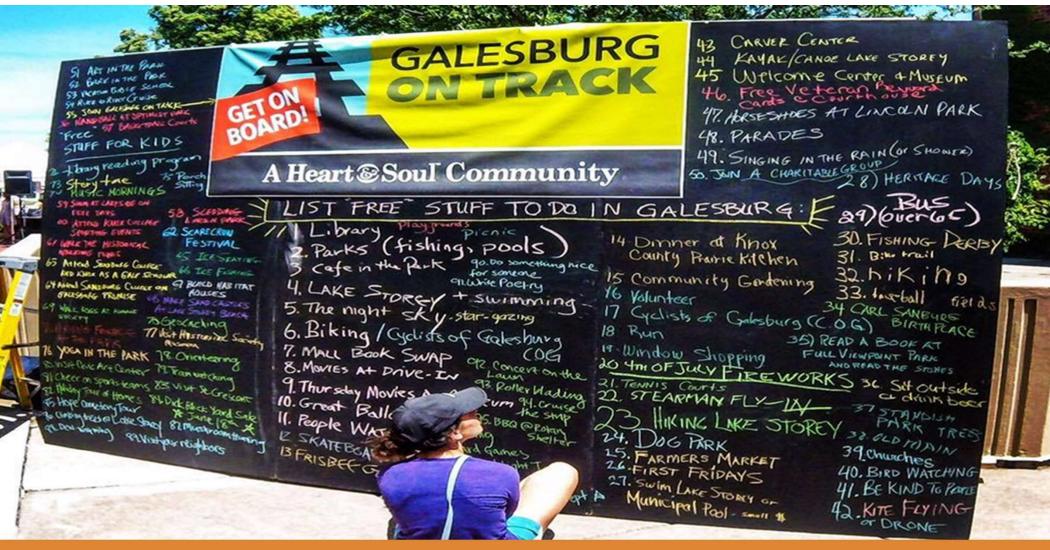
# **Equality**

# **Equity**

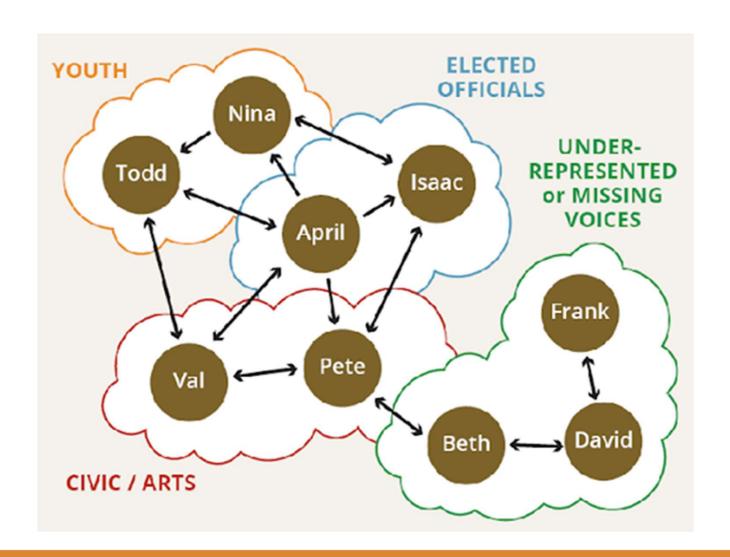




Source: "Addressing Imbalance," by Tony Ruth for the 2019 Design in Tech Report.







#### **EXAMPLE COMMUNITY NETWORK ANALYSIS WORKSHEET**

STEP 1  Know Your Community  List groups (informal and formal), neighborhoods, or other ways that your community is organized				STEP 2 Demographic Cross-Check	STEP 3 Group Connectors Someone who can connect you to others in the group	STEP 4 Communicate		STEP 5 Engage	STEP 6 Follow up/ Reflect
Community group name (or description)	Are they a missing voice?	Anything special to note?	On Heart & Soul Team?	What demographic group(s) are represented in this community group? Cross-check with Demographics tab	Connectors (Names)	Where in your community do you "see" this group?	How can you reach out to this group?	Ideas for engaging this group in the future	Did you reach this group? Did you engage them? What worked?
Jamestown School District PTO	Not generally, but some of the families they represent are	The PTO has a large attendance at monthly meetings	Y	Crosses all demographics	Darvel Johnson (Pres)	At all school events	They have an email list; they might be able to mention something in their regular email blasts	Get on the agenda for one of their meetings	
VETERANS Veterans- VFW Veterans- VFWA Veterans- unaffiliated	Sometimes		Y	Men and Women; Crosses various age categories	Joe (VFW) Jane (auxiliary) Harry (manages the Veterans Memorial in the square)		VFW monthly newsletter		
Business owners who don't live in the community	Yes	We don't have an official count of this group	N		Jessamyn Hosterman (Chamber member)	At their businesses	Not sure; through the chamber??	Attend a chamber meeting	
Springdale neighborhood	No	They are known as the trick or treat neighborhood	Yes		Scarlett Johnson (homeowner's assn pres)	Café Strasbourg			
Temple Beth Israel	No	They operate a soup kitchen in the winter months	Y		Rabbi J Goldstein Sally Kirch-Comms Mgr		TBI newsletter (weekly-sent electronically)		
Young, single parents	Yes	There is not a formal group structure	No	Generally in lower income brackets		At the city park; at the "Y" playgroup			

Community Heart & Soul | Phase 1 Volunteer Workbook | Phase 1 Training Package v1| © 2020









### Story Circle Activity - (10 minutes)

**Form groups of 4 people**. (1 storyteller, 1 story prompter, listeners – note details) Everyone share your name and the town you call home.

**Questions:** (for story prompter)

- 1. What is your hometown, and how long have you lived there?
- 2. What is something that you love about your town, something that keeps you living there?
  - a. Why is that important to you?
- 3. Do you have a <u>favorite place</u> to go in your hometown?
  - a. Why is that place special to you?...b. How does that impact your life?
- 4. Would you please share a favorite memory or experience related either to what you love or your favorite place?

### Extracting Data / Developing Statements - (10 minutes)

- 1. What does the storyteller love? (details from the story)
  - a. ...and why is that important? (Discuss)
- 2. Ask someone to volunteer to create a draft summary statement by completing this sentence:

"They care about\_\_\_\_\_\_, and that is important to them because\_\_\_\_\_."

- 3. Did anyone hear anything different? If so, talk about it.
- 4. Tweak the draft statement as a group. When you have a final statement, ask the storyteller if the statement accurately summarizes what they said.









New leaders

and volunteers











How can

Community Heart & Soul®

Benefit your Parks and Recreation?







### Partnership Opportunities



- Community Heart & Soul Seed Grants \$10,000 (under 30k population)
- Department of Community and Economic Development (DCED)
  - STAMP or MAP funding
- PA Humanities -(statewide partner bringing CH&S to Pennsylvania towns since 2015; currently focused on Route 6 Corridor)
- Department of Conservation and Natural Resources (DCNR)
  - Through Partnership Organizations (PA Route 6 Heritage Corridor)
- Local and Regional Foundations
- Local Fundraising, Businesses, Organizations
- County and Municipal Governments

# Community Heart Soul®

— Guided by what matters most



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